

# FPG CUSTOMER CASE STUDY

• SECTOR - BANKING

*"FPG WILL PUT YOUR CHALLENGES FIRST, CALL THEM WITH AN URGENT ISSUE AND IN MY EXPERIENCE, THEY WILL ALWAYS HELP, THEY PUT US FIRST AND WE REALLY APPRECIATE THEM FOR THEIR SUPPORT ALWAYS".*

...EXECUTIVE DIRECTOR TOP 3 NIGERIAN BANK...



## PROJECT AIM

- Develop a security-focused culture
- Saves Organizational Reputation
- Saves Time & Money
- Increase Security Measures
- Brand protection
- Expand awareness to reduce threats.
- Institute proactive practices.

## RESULT

- Expand awareness to reduce threats
- Save cost and improved efficiency.
- Eliminate huge loss of money to cyber attacks through business email compromise & email/credentials phishing.
- Avoid penalty from regulatory agencies.
- Gain Customers' confidence

## SOLUTION SECUREWEB

FPG deployed its FPG SecureWeb solution using KnowBe4. A Security awareness training combined with simulated phishing attacks.

FPG SecureWeb provides protection from Web Fraud, Business Email compromise (BEC), all forms of Phishing and Spoofing, brand abuse, social media monitoring and so on. Its features include Authentication, Total Web and brand protection, Threat preventive, and Fraud protection.

FPG is the leading Cybersecurity solution providing company in West Africa. Through our experienced project management practices, knowledgeable team and professional delivery models, the Bank secured their entire network and added advanced security to protect the Bank's network malicious activities. Our commitment to people development and go-beyond culture ensure that your team will be reap value from our deployments working with the best people there are.

## OVERVIEW

A Foremost Bank in Nigeria and International A leading full-service commercial Bank operating through a network of more than 600 branches and service outlets, spanning three continents, 12 countries and 31 million customers.

## BUSINESS CHALLENGES

### SECURITY AWARENESS ENHANCEMENT TO REDUCE CYBER RISKS

The Bank was keen to providing and managing security awareness within the entire organization to raise the user awareness level and reduce cyber risks. The Bank wanted all its internal users to be trained and remain on their toes with security top of mind as well boost up with their regulatory requirements and preventative measures.

## BENEFIT

Expand Security Awareness and Protected Assets. The deployed solution prevented downtime, protect assets, and expanded awareness to all users thereby reducing threats internally and externally. The customer gains more confidence, developed a security-focused culture. The project was successfully completed within budget & timeline with the expected value delivered. The Bank is confident that they can institute proactive practices with the solution, as well as collect risk data by driving awareness.

