

Client is a multinational telecommunications group offering world-class cellular network access and business solutions to over 210 million subscribers in 22 countries across Africa and the Middle East.

Sector: Telecom
Solution: Flex Cloud (ScienceLogic EM7)
Location: Lagos
OEM Partner: ScienceLogic

The Challenge

An absence of usage and performance monitoring and visibility reports on the client's cloud solutions infrastructure. The client required a cost effective solution to monitor its Cloud environment. The focus of this project was to enable end-to-end monitoring, enabling management proactively make quick business decisions.

The Solution

ScienceLogic EM7 as contained in FPG's FlexCloud Solutions Suite. ScienceLogic EM7 provides a platform for the client to monitor and manage hardware and applications within the network.

This platform provides a network-wide view through a "single pane of glass." It can monitor status, create policies, define thresholds and receive notifications all through a single, browser-based application. As part of monitoring the network, the ScienceLogic platform collects data using common networking protocols.

Business Benefits

- Client can confidently monitor its environment and perform in-depth analysis across its infrastructure.
- Client can generate reports for management to enable informed decision making.
- The deployed solution enables network-wide view through a single pane of glass to monitor and manage hardware and applications within the network thereby improving efficiency.

Deployed solution will also enable the client conveniently monitor the following:

- Comprehensive operations and infrastructure management
- Device Discovery and Monitoring Asset Management
- Ticketing Mapping Bandwidth Utilization Monitoring
- Historical Analysis and Bandwidth Billing Reporting Trend

Project Deployment Duration: Five Days.

About FPG Solutions & Technologies Limited

FPG Technologies and Solutions is an IT Systems Integrator and Solutions Provider Company providing flexible IT solutions that help Organizations accelerate their business agility with confidence.